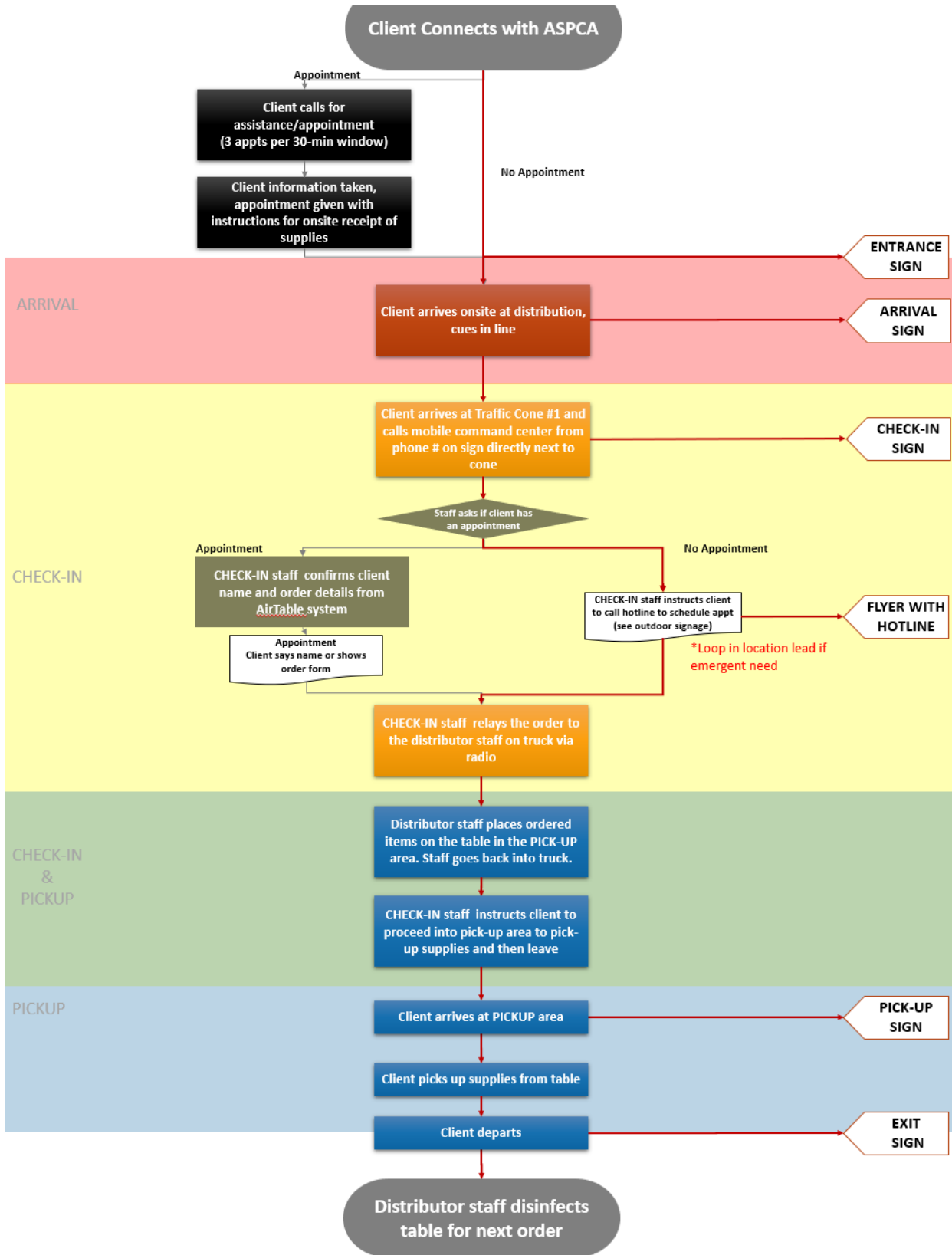
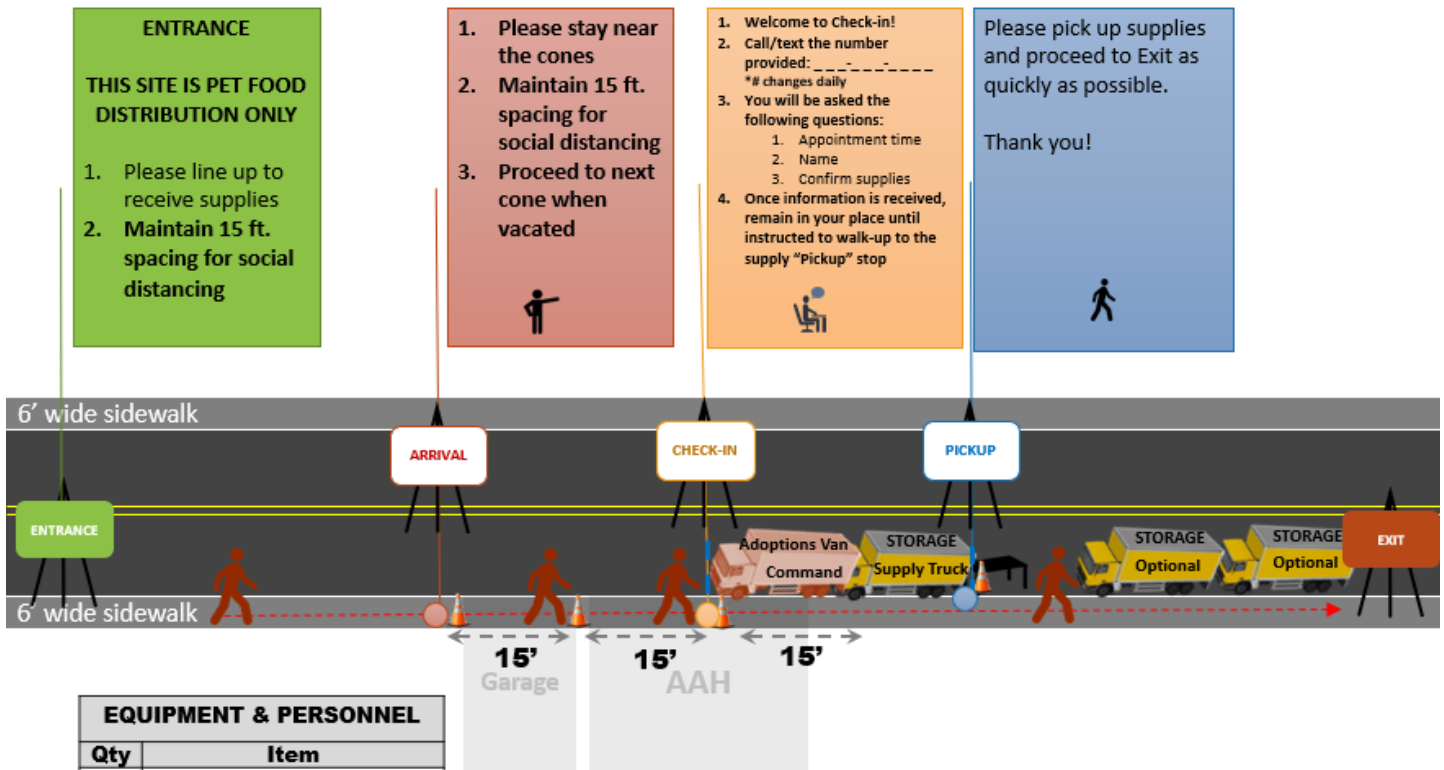





## Pick Up Model



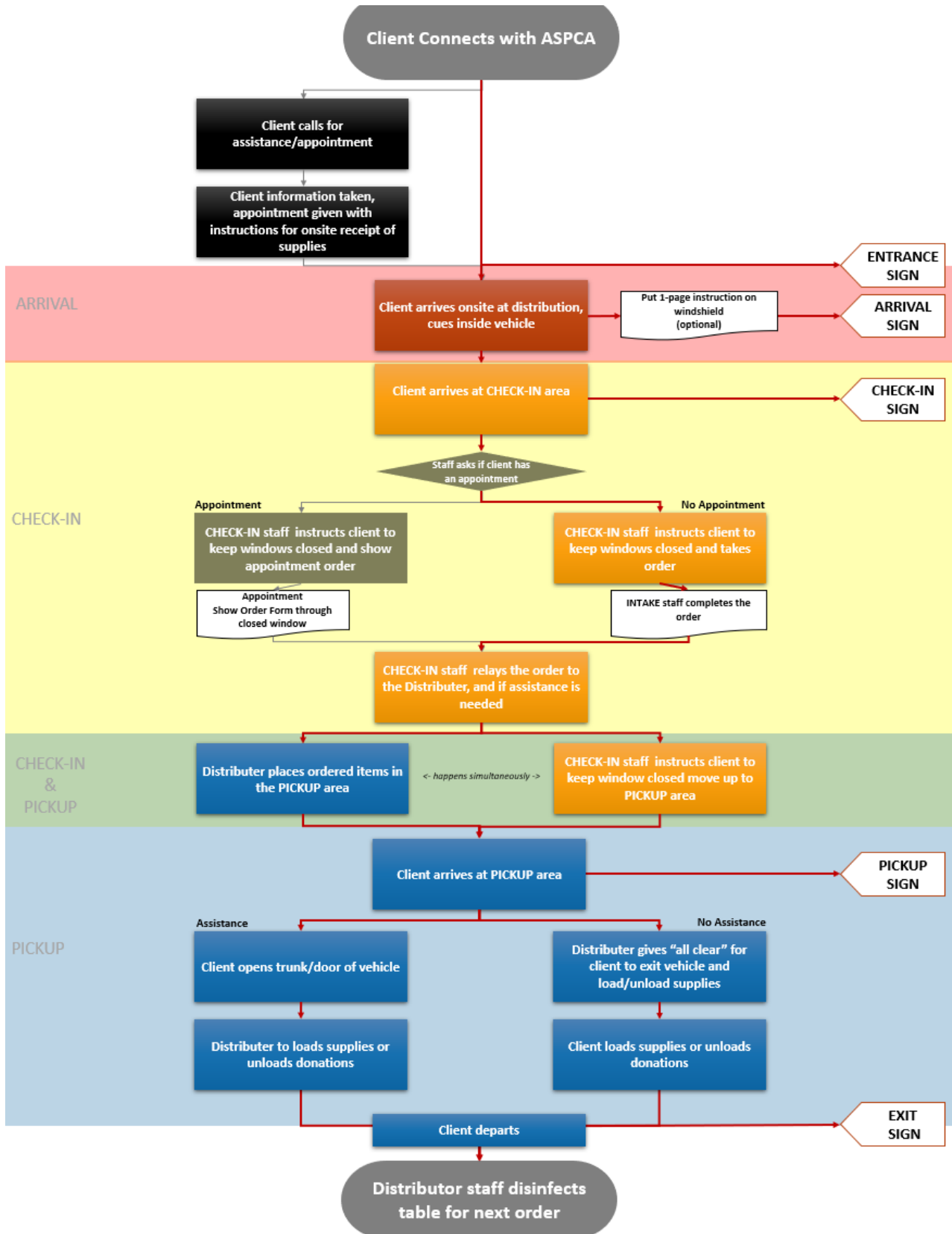
## Process Overview



EQUIPMENT & PERSONNEL	
Qty	Item
~6+	Traffic Cones / Bollards
2+	Barricades — —
3+	White Boards w/markers or written signage
1-4	Bullhorns
1	Disinfectant spray
3+	Staff phones
3+	Safety Vests
0-4	Stop/Go handheld signs or green/red signs
0-4	ASPCA Tents/weights
2-4	Tables/chairs (table against the back of the open storage truck)
1	Intake Staff 
1	Distributor 
	Client 

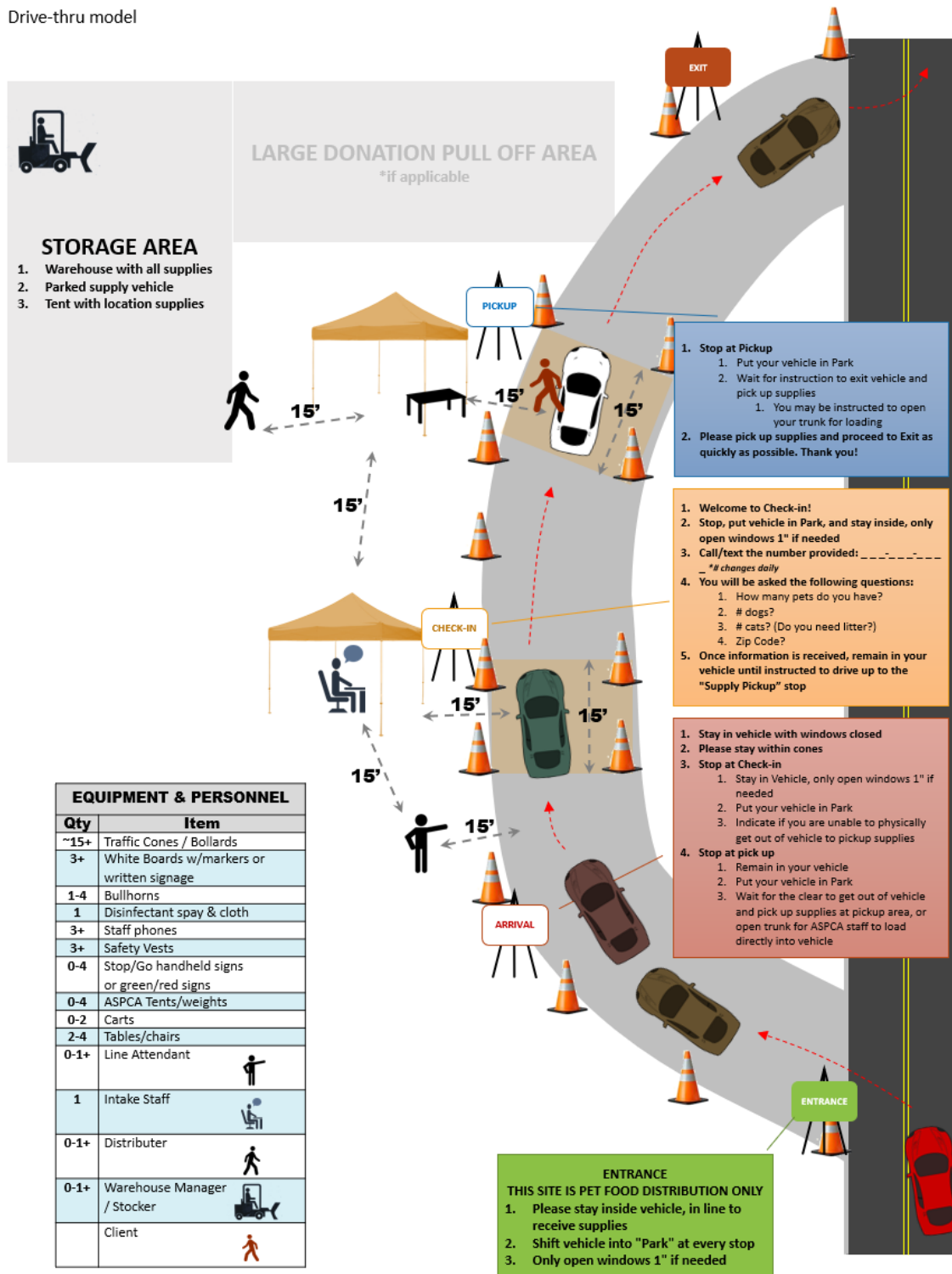
- Cones for Clients to line up and signage to be placed 3' from the building, to leave open sidewalk for others to pass as needed.
- Clients should be cued and proceed in the 3' space between the cones and the building.
- Mobile Adopts van is command center with Intake staff inside, windows rolled up, with signage in window facing outward with instructions and # to call. Bullhorn as backup communication plan, along with whiteboard. Outdoor crowd control also stationed at garage behind barricade.
- Box truck arrives with supplies at 9am, returns when empty to Warehouse for re-stocking. Multiple packed storage trucks may be lined up along curbside to maintain available supplies.
- 3+ cones, 15 ft between each cone (CS is scheduling 3 families per 30-min window)
- If early, instruct client to walk around the block.
- Intake staff has list of appts/orders, as well as blank space to capture supplies given to 'emergent' walk-ups (for metrics). Using laptop/iPhone/iPad.

## Drive-Thru Model



## Process Overview

Drive-thru model



## Curbside Delivery Model

