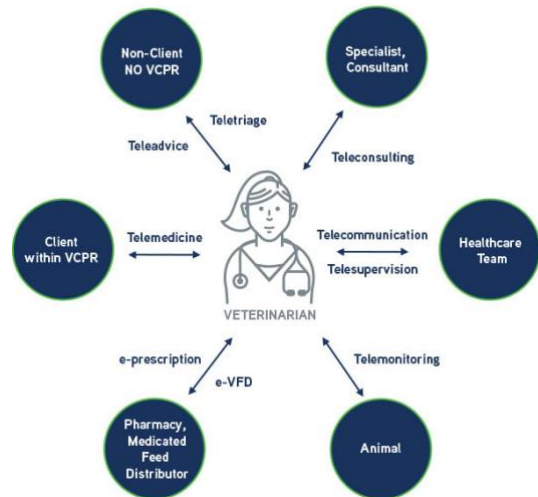


Glossary of Relevant Terms as Provided by the AVMA

The AVMA has provided the following [definitions related to telehealth](#) and the categories it encompasses. It is important to note that while the AVMA makes recommendations and provides general definitions, the state boards of veterinary medicine define what is allowed in the veterinary practice, including the practice of veterinary telemedicine and other telehealth services, and you should consult your state's veterinary practice act. Links to relevant state sites follow this glossary.



Telehealth is the overarching term that encompasses all uses of technology to deliver health information, education or care remotely. Telehealth can be divided into categories based on who is involved in the communication.

Telemedicine is a subcategory of telehealth that involves use of a tool to exchange medical information electronically from one site to another to improve a patient's clinical health status.

Teleconsulting is a subcategory of telehealth in which a general practice veterinarian uses telehealth tools to communicate with a veterinary specialist to gain insights and advice on the care of a patient.

Telemonitoring is remote monitoring of patients who are not at the same location as the health care provider. This could range from the use of a portable glucose monitor to a wearable monitoring device that captures the patient's vital signs and other behaviors.

Teleadvice is the provision of any health information, opinion, guidance or recommendation concerning prudent future actions that are not specific to a particular patient's health, illness or injury.

Teletriage is the safe, appropriate, and timely assessment and management (immediate referral to a veterinarian or not) of animal patients via electronic consultation with their owners.

VCPR: The veterinarian-client-patient relationship (VCPR) is the basis for interaction among veterinarians, their clients, and their patients and is critical to the health of animals.