

## 2015 One Year Survey (begin using 1/5/15)

Thank you for taking a little time to tell us about the animal you adopted from Michigan Humane Society about one year ago. Even if you no longer have the animal, your response is important to us. This will be the final survey in the series.

As a thank you, you can receive a coupon for up to \$20 off your next adoption at one of our ten adoption centers or adoption events. Use the coupon yourself or share it with a friend who is considering adding to their animal family. Thank you for helping Michigan Humane Society to save more animal lives!

The MHS Adoption Team

### 1. Your adopted animal's name(s):

### \*2. Where did you adopt the animal?

- Detroit Zoo adoption event
- MHS Berman Center for Animal Care (Westland)
- MHS Detroit Animal Care Center
- MHS Rochester Hills Animal Care Center
- PETCO Store in Sterling Heights
- PetSmart store in Ann Arbor
- PetSmart Store in Dearborn
- PetSmart Store in Rochester Hills
- PetSmart store in Roseville
- PetSmart Store in Taylor
- PetSmart store in West Bloomfield
- Other (please specify):

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**\*3. Do you still have the animal you adopted a year ago from MHS?**

Yes

No

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It would help us improve our adoption program if you could tell us a little about why the animal is no longer with you.

### \*4. What were the reasons you no longer have the adopted animal? (select all that apply)

- Health problems with the animal
- Behavior problems with the animal
- Not a good match for my family / lifestyle
- Unable to afford animal's care
- Allergic to the animal
- Moving and could not take
- Animal ran away or was stolen

Please describe:

### \*5. Where is the adopted animal now?

- Returned to MHS
- Taken to another animal shelter or adoption group
- Given to a friend or relative
- Given to an unrelated person
- Lost/escaped or stolen
- Died or euthanized
- Other (please specify)

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### \*6. Type of animal you adopted:

- Cat
- Dog
- Rabbit
- Ferret
- Guinea pig, hamster, gerbil, rat, or other small animal
- Bird
- Other (please specify):

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### \*7. Which type of dog or puppy did you adopt?

- HERDING: German Shepherd or mix
- HERDING: Other Sheperd breed or mix (Aussie, Bouvier, Cattle Dog, Collie, Corgi, Sheepdog, etc.)
- HOUND: Beagle or mix
- HOUND: Other Hound breed or mix (Afghan, Bassett, Basenji, Coonhound, Dachshund, Elkhound, Greyhound, Whippet, etc.)
- NON-SPORTING breed or mix (Bichon, Boston Terrier, Chow, Dalmatian, English Bulldog, Lhasa Apso, Schipperke, Shar-pei, Shiba Inu, Spitz, Std. Poodle, etc.)
- SPORTING: Other Sporting breed or mix (Setters, Pointers, Spaniels, Vizsla, Weimaraner, etc.)
- SPORTING: Retriever or mix (Chesapeake, Golden, Labrador, etc.)
- TERRIERS: Bully breed or mix (American Bulldog, Pit Bull, Staffordshire)
- TERRIERS: Other Terrier breed or mix (Airedale, Australian, Bull, Cairn, Jack Russell, Fox, Scottie, Schnauzer, Westie, etc.)
- TOY: Chihuahua or mix
- TOY: Other Toy breed or mix (Chin, Maltese, MinPin, Papillon, Peke, Pomeranian, Poodle, Pug, Shih Tzu, Silky Terrier, Yorkie, etc.)
- WORKING: Boxer or mix
- WORKING: Other Working breed or mix (Akita, Doberman, Great Dane, Great Pyrenees, Husky, Malamute, Mastiffs, Newfoundland, Rottweiler, Samoyed, St. Bernard, etc.)
- Other (please specify)

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### 8. Have you taken any dog training classes since the adoption?

- Yes, taking classes now or have taken them over the past year
- Signed up for class but have not yet started
- No, but planning on doing so
- No, not planning on it

### 9. How does your dog get along with other dogs?

- Loves other dogs
- Doesn't seem to care about other dogs
- Barks, lunges at, or fights with other dogs
- Afraid of other dogs
- Hasn't met other dogs yet

### 10. Can you take something away from your dog if you need to do so?

- Yes
- Can take some things, but not everything
- No, dog growls
- Haven't tried

### 11. How does your dog seem to feel about people he/she meets?

- Loves everyone
- Doesn't like strangers
- Doesn't like children
- Doesn't like some adult family members
- Has not yet met any other people

### 12. How does your dog play with people? (you, strangers, visitors, etc.)

- Very nice to play with
- Mouthy when playing
- Gets too rough and won't calm down
- Doesn't really want to play

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### 13. Is your dog easy to train?

- Yes, listens well and is obedient
- Sort of, tries really hard
- No, doesn't listen well
- No, gets angry when punished

### \*14. Is your dog microchipped?

- Yes
- No
- Not sure

**Michigan Humane Society encourages microchipping for all companion animals as a permanent form of identification.**

### 15. How does your cat get along with other cats?

- Loves other cats
- Doesn't seem to care about other cats
- Hisses, growls at, or fights with other cats
- Afraid of other cats
- Hasn't met other cats yet

### 16. How does your cat seem to feel about people he/she meets?

- Loves everyone
- Doesn't like strangers
- Doesn't like children
- Doesn't like some adult family members
- Has not yet met any other people

### 17. How does your cat play with people? (you, strangers, visitors, etc.)

- Very nice to play with
- Mouthy or scratchy when playing
- Gets too rough and won't calm down
- Doesn't really want to play



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**\*18. Is your adopted animal wearing visible identification at this time (collar and tag)?**

- Yes
- Sometimes
- No

**Michigan Humane strongly advises that ALL dogs and cats wear collars and tags, even those who live indoors. Indoor pets who get loose are likely to become lost. Their collar and tag is their ticket back home to you!**

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### \*19. How well has your new animal adjusted to your home at this time?

- Extremely well
- Moderately well
- Fair
- Poorly
- Not working at all

Please email or call MHS Adopter Support for help with adjustment problems at: [AdopterSupport@michiganhumane.org](mailto:AdopterSupport@michiganhumane.org) or 1-87-PETSRFUN (toll free).

### \*20. How attached are you to the animal you adopted?

- Strongly attached
- Moderately attached
- Mildly attached
- Unattached

### \*21. Have you ever seriously considered giving up your adopted animal anytime over the past year?

- No
- Yes

### 22. Where does the pet USUALLY sleep during the night?

- In a bedroom
- In a room in the house that is not a bedroom
- Multiple places inside the house
- In a garage or other non-heated room
- In another building (barn, shed, etc.)
- Out-of-doors

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## 23. How much time each day does the pet spend outdoors alone (not including time with a human)?

- None
- Less than 1 hour
- 1-3 hours
- 4-10 hours
- More than 10 hours

## 24. How well has your adopted pet met your expectations?

	Exceeded my expectations	Met my expectations	Didn't meet my expectations	N/A
Companionship with people	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Relationship with other pets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Activity level	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trainability (especially for dogs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost of care (food, vet care, pet supplies, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments:

### 25. Have you taken the pet to a veterinarian any time over the past year?

- YES, one of the MHS vet centers
- YES, a VCA Animal Hospital
- YES, another vet
- NO

### 26. If your pet needed medical attention, how likely would you be to take the pet to one of the MHS veterinary centers?

- Definitely would go to an MHS clinic
- Probably would go to an MHS clinic
- Probably would go elsewhere
- Definitely would go elsewhere

Comments:

### 27. Which brand of food do you mostly feed the pet NOW?

- Purina (Chow, ONE, ProPlan, Specialty Diet, etc.)
- Other brand of food

If not Purina, why not?

### \*28. Does your adopted animal have any unresolved health problems NOW?

- Yes
- No

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### \*29. Which health problems does your adopted animal have?

- Allergies
- Bone or joint problems
- Cancer or other serious disease
- Dental problems
- Ear problems
- Eye problems
- Feet, limbs, or tail problems
- Fleas, mites, or external parasites
- Heart problems, including heartworm
- Not eating or lethargic
- Skin or coat problems
- Sneezing, coughing or runny nose
- Vomiting or diarrhea
- Weight (too fat or too thin)
- Worms or intestinal parasites
- Other (please specify)

**If you need assistance with a health issue, please contact a veterinarian as soon as possible! Any sign of illness, no matter how small, should be discussed with your veterinarian to avoid further health complications. For questions, appointments, rates, and other MHS veterinary service inquiries, please call:**

**MHS Detroit Center for Animal Care: 313-872-0004**

**MHS Rochester Hills Center for Animal Care: 248-852-7424**

**MHS Westland Center for Animal Care: 734-721-4195**

**\*30. Is your animal having any ongoing or new behavior problems?**

No

Yes

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### \*31. Which behavior problems is your animal having? (check all that apply)

- Biting, growling, hissing, scratching or snapping AT OTHER ANIMALS
- Biting, growling, hissing, scratching or snapping AT PEOPLE
- Chewing or digging or scratching on objects
- High energy level
- Housetraining or litterbox training
- Manners (including stealing food, jumping up, leash pulling etc.)
- Noisy
- Problem behavior when left alone (including separation anxiety)
- Running away or fence jumping
- Shy or fearful or hiding
- Other (please specify):

**If you need assistance with your pet's behavior, let us help! Complete the email form which can be found on our website:  
[www.michiganhumane.org/behavior\\_helpLine](http://www.michiganhumane.org/behavior_helpLine)**

**\*32. How many times have you contacted MHS Adopter Support during the past year?**

- None
- Once
- More than once



## 2015 One Year Survey (begin using 1/5/15)

### 33. How do you prefer to contact Adopter Support?

- Email
- Toll free phone line

### 34. Would you contact MHS Adopter Support again?

- Yes
- No
- Maybe

**35. How likely is it that you would recommend Michigan Humane Society to a friend or colleague?**

Not at all likely - 0	1	2	3	4	5	6	7	8	9	Extremely likely - 10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**36. Any addition feedback you would like to give us?**

**THANK YOU** again for adopting an MHS animal and for helping us do a better job of helping the tens or thousands of animals who come to MHS for care each year. Please keep MHS in mind for your family, friends, and coworkers who are thinking about adopting a new companion animal.

Read below to request your thank you gift, which will be emailed in about a week. Our very best wishes for a long and happy life together!

**37. To receive your coupon for up to \$20 off an adoption at one of our ten adoption centers or offsite adoption events, please provide your email address. Limit one coupon per adopter.**

No thanks

YES! Send me the coupon at this email address:

**38. For MHS Internal Use Only:**